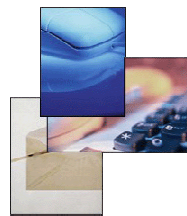


Basic Operations

	Web Software	PC Software	Important? (1-5)
CUSTOMIZATION			
Change options for volunteers skills, availability, interests, etc.	✓	✓	
Customize language in volunteer applications to meet local requirements.	✓		
Add new questions to the volunteer application at any time – such as disaster response.**	✓	✓	
Volunteer and partner agency applications can be put on any web site.	✓	✓	
DATA ENTRY			
Volunteers can register, report service hours, accept schedules, & complete surveys on-line.	✓	*	
Authorized personnel can add and/or modify records directly in the database.	✓	✓	
Keep additional information using text and user-defined fields.	✓	✓	
Volunteers who register on-line are transferred instantly to web database (eCoordinator).	✓		
New data on partnering organizations, volunteer positions and schedules entered easily.	✓	✓	
DATA MANAGEMENT			
Data in web software, PC software and web sites can be synchronized easily.	✓	✓	
In software, select a record and then take actions like edit, report, share, delete, e-mail.	✓	✓	
Select multiple records and take actions such as report, share, and e-mail.	✓	✓	
Accessing and editing volunteers, positions, schedules, etc. is easy and intuitive.	✓	✓	
Refer or assign 1 or multiple volunteers to positions quickly during disaster response.	✓	✓	
Designate volunteers as active, oriented, and trained. Track trainings and dates.	✓	✓	
Export any data in standard 'text' format for import into spreadsheets, documents, etc.	✓	✓	
Export data at any time without requiring technical support or special instructions.**	✓	✓	



Basic Operations (continued)

	Web Software	PC Software	Important? (1-5)
TRACKING			
Track hours, miles, and accomplishments by volunteer, position, or agency/dept.	✓	✓	
Allow volunteers to report their service and take surveys on-line.	✓	*	
View volunteer hours, accomplishments, and survey results by date range.	✓	✓	
Volunteers can take on-line tests for updating certifications.	✓	*	
If volunteer completes a scheduled shift their hours are automatically recorded (optional).	✓	✓	
COMMUNICATION			
Send e-mails to one or more selected volunteers from inside software.	✓	✓	
E-mail(s) can be sent to volunteers who meet search criteria.	✓	✓	
Mass e-mails can be sent to all volunteers in the database at any time.*	✓	✓	
E-mails can be sent via your e-mail software, allowing for html, graphics, attachments, etc.	✓		
Automatic custom e-mails are generated when volunteers register, request positions, or schedule themselves for service.	✓	*	
Automatic e-mails can include custom data fields such as the address and contact info. for a position the volunteer has requested.	✓	*	
Produce reports in Adobe Acrobat or universal text format.**	✓	✓	
Print rosters, phone lists, schedules, volunteer logbooks etc.	✓	✓	
Control which order basic data is presented on your screen then export selected data.	✓	✓	
Build and save custom reports from scratch.		✓	
All popular Avery label formats are available for mailing labels.	✓	✓	
Modify report labels and how data is sorted (i.e. by zip code or agency etc.).	✓	✓	
E-mail custom welcome letters for new volunteers (print these using PC software)	✓	✓	
Produce name badges for each volunteer that include their position and authorization level.		✓	

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Advanced Features

	Web Software	PC Software	Important? (1-5)
NETWORKING			
When appropriate, share volunteer records with other agencies, programs or jurisdictions who are part of the Disaster Help Network.	✓	✓	
When appropriate, share volunteer positions with networked agencies and web sites.	✓	✓	
When sharing, block the transfer of key information.**	✓	✓	
Expand the network easily by replicating your database and linking new partners or jurisdictions to your web site.***	✓	✓	
Volunteers who register for your positions on ANY networked web site are transferred to you.	✓	✓	
Build hierarchies for data access, allowing regional and state level access when appropriate.	✓	*	
If your volunteer management center is overwhelmed or damaged, instantly transfer full control to neighboring jurisdiction, regional or state volunteer management teams.	✓	✓	
INTERNET RECRUITING			
Selected service opportunities post directly to the Internet on our web sites OR yours.	✓	✓	
Volunteers who register for your positions on ANY networked web site are transferred to you.	✓	✓	
Volunteers can search your positions on-line by personal skills, availability, location, etc.	✓	✓	
Volunteer registrations return to your computer automatically.** No paper!	✓	✓	
Empty schedule slots can be posted and filled on-line (optional). Slots disappear when filled.	✓	✓	
Volunteers can edit their information, check schedules, report service, complete tests and e-mail supervisors from any networked web site (including yours).**	✓	✓	



Advanced Features (continued)

	Web Software	PC Software	Important? (1-5)
SCHEDULING			
Build two types of schedule slots for each position: single event or ongoing.	✓	✓	
Ongoing slots can be created using "patterns," like "every Thursday, 2-6pm."	✓	✓	
"At-A-Glance" view of which days need schedule slots filled and how many.	✓	✓	
Find qualifying volunteers (individually or en masse) for each schedule using previously created (or new) searches.	✓	✓	
Identify potential volunteers for each schedule by their agency affiliation.	✓	✓	
"Intelli-Match." Computer will make suggestions for the most qualified volunteer based on skills, availability, etc.	✓	✓	
System handles mass placement of volunteers into schedules.	✓	✓	
RESPONSE MODELING			
Pre-identify which positions need to be activated for each potential hazard.	✓	✓	
Pre-identify which volunteers are qualified to help for each hazard.	✓	✓	
Pre-build locations where volunteers and positions come together (like a mass dispensing site).	✓	✓	
Store appropriate positions, volunteers and locations and schedules for each hazard.	✓	✓	
If event occurs, quickly activate the right model, post positions and schedules on-line, and alert volunteers.	✓	✓	
CUSTOMER SERVICE			
24/7 Customer Support.	✓	✓	
100% Internet "uptime" guaranteed for web software and Internet interactivity for PC.	✓	✓	

* = Not Applicable

** = Some limitations may apply.

*** = Requires DHN technical support

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